



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**  
Round up my monthly utility bill to the next whole dollar

 **Add \$1**  
Add a dollar to my monthly bill

 **Round Up and Add**  
Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_

 **One Time Donation**  
Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies)



### Report Outages

Power, Downed Line or Streetlight  
877-295-5001

**Outage Center**  
[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

**BWL Mobile App**  
[lbwl.com/app](http://lbwl.com/app)

**Outage Texting**  
898295/txtbwl

**Water Main Break**  
517-702-6490

### Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com](http://lbwl.com) and click on Medical Alert Form.

### Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

### Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

### Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Apr 2022



### Learn More about the Quality of BWL Water

Every year the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.

To view the BWL 2021 Water Quality Report, please visit [lbwl.com/WaterQualityReport](http://lbwl.com/WaterQualityReport) or use the QR code to view it now!



If you would like to receive a paper copy, please contact the BWL Environmental Services Department at [517-702-6360](tel:517-702-6360).

To learn more about BWL's water, visit [lbwl.com/water](http://lbwl.com/water).



## Increase Savings and Comfort for You and Your Tenants

Multifamily properties can save 15-30% in utility costs by being strategic and installing energy efficient equipment in units and common areas ([energystar.gov](http://energystar.gov)). Multifamily properties also have enormous potential to save water and reduce waste. Reducing energy, water, and waste across your multifamily properties can reduce your operating costs through lower utility bills and decreased equipment maintenance. Making these changes could also increase your properties' asset value and make them more marketable through lower costs of living and increased comfort for residents.

Take advantage of the Hometown Energy Savers® program by getting a rebate to replace and upgrade your HVAC and lighting. BWL's Hometown Help program can help your tenants save energy through in-unit upgrades.

Whether you're constructing a new facility, renovating an old one, or just upgrading equipment, incentives are available! For more energy-saving information and incentive applications, visit [lbwl.com/energysavers](http://lbwl.com/energysavers).



## This Earth Day, Be Kind to the Earth and Your Wallet

This Earth Day, ENERGY STAR® recommends a few updates that can make a positive impact on the environment. And thanks to rebates from Hometown Energy Savers®, making these energy-saving purchases can benefit your bank account too!

### Switch to LED Lighting

Making the switch to LED lighting is one of the easiest and most affordable ways to save, since LED bulbs use 75% less energy and last ten times longer than incandescent models. LEDs also perform flawlessly regardless of the temperature or humidity level, so they're great choices for porch and other exterior lighting. Visit [lbwl.com/lighting](http://lbwl.com/lighting) to find a retailer near you and save instantly on LEDs.

### Install a Smart Thermostat

For the average American household, almost half of the annual energy bill goes to heating and cooling – more than \$900 a year. Upgrading to a smart thermostat can help you save energy and give you more control over your comfort. You can also earn a \$20 Hometown Energy Savers® rebate!

### Replace with ENERGY STAR® Appliances

Upgrading your refrigerator, freezer, clothes washer and dryer, air purifier, room air conditioner, television, or dehumidifier is a simple and smart way to lower your energy use. Even better? Hometown Energy Savers® offers rebates to say thanks for making the environmentally friendly choice. Call 800-573-3503 or visit [lbwl.com/energysavers](http://lbwl.com/energysavers) to discover BWL Hometown Energy Savers® rebates.

## Utility Payment Assistance

**Winter electric shut off protection is ending for the season. Electric shut offs will resume beginning April 15. If you're struggling to pay your bills, please seek assistance from our community partners listed on our website at [lbwl.com/shutoffprotection](http://lbwl.com/shutoffprotection).**

